

MADISON COUNTY ROAD DEPARTMENT

AUGUST 2013

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 08/01/13 through 08/27/13

Closed Request Analysis

Closed - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18075	A	08/06/13 08:22:00	07:51:00	Stop Sign Closed	Brown, Shirley Katie, Sheriff Deputy	Coker Rd Coker Rd	District 3	Medium Priority
		Dur (hours)	23.48	Stop sign is down				
18076	A	08/06/13 09:24:00	07:27:00	Pot Holes Closed	Brown, Shirley Owens, James	Chapel Ln Chapel Ln	District 3	Medium Priority
		Dur (hours)	46.05	Pot hole needs to be filled				
18083	A	08/07/13 11:40:00	10:07:00	Trash Related Closed	Brown, Shirley White, Charles	John Day Rd John Day Road	District 5	Medium Priority
		Dur (hours)	46.45	Limbs to be picked up.				
18086	A	08/08/13 07:56:00	08:09:00	Down Tree Closed	Brown, Shirley Deputy, Sheriff	Lone Pine Rd Lone Pine Rd	District 5	Medium Priority
		Dur (hours)	0.22	Tree down across the road				
18101	A	08/13/13 09:37:00	09:01:00	Stop Sign Closed	Brown, Shirley Easley, Bob	South Deerfield Dr Beaver Bend	District 1	Medium Priority
		Dur (hours)	47.40	Stop sign @ 4 way has been spray painted and also Main entrance to Deerfield stop sign is leaning possibly been hit				
18102	A	08/13/13 10:25:00	10:11:00	Trash Related Closed	Banks, LaTashee Watkins, D E	Cox Ferry Rd Cox Ferry Rd	District 4	
		Dur (hours)	23.77	Refrigerator to be picked up				
18109	A	08/13/13 13:55:00	15:51:00	Down Tree Closed	Brown, Shirley Sheriff, Deputy	Pat Luckett Rd Pat Luckett Rd	District 5	Medium Priority
		Dur (hours)	1.93	Large tree fell across the road 2 miles from hwy 16				
18110	A	08/13/13 15:51:00	09:01:00	Stop Sign Closed	Brown, Shirley Sheriff, Deputy	Rankin Rd Rankin Rd	District 5	Medium Priority
		Dur (hours)	41.17	Stop sign is down at Rankin Rd and Hart Rd				
18113	A	08/14/13 09:29:00	09:00:00	Down Tree Closed	Brown, Shirley Bobst, Clark	Martin Dr Martin Dr	District 5	Medium Priority
		Dur (hours)	23.52	Request a tree that has been up rooted leaning on another tree be cut down before falling				
18139	A	08/21/13 11:56:00	07:33:00	Other Closed	Brown, Shirley Gray, Thomas	Ancient Oaks Dr Ancient Oak Dr	District 3	Medium Priority
		Dur (hours)	43.62	Hit a phone line while putting in a cross drain				

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18140	A	08/21/13 11:59:00	14:39:00	Broken Water Line Closed	Brown, Shirley Rosell,	W Sowell Rd W Sowell Rd	District 1	Medium Priority
		Dur (hours)	26.67	Mower hit a water line while mowing road shoulder				
18141	A	08/21/13 12:53:00	07:35:00	Signage Installation Closed	Brown, Shirley Morris,	McElroy Smith Rd McElroy Smith Rd	District 4	Medium Priority
		Dur (hours)	42.70	Stop sign and name sign needs to be replaced				
18142	A	08/21/13 12:55:00	07:35:00	Signage Installation Closed	Brown, Shirley Morris,	Hawkins Thompson Ln Hawkins Thompson Ln	District 4	Medium Priority
		Dur (hours)	42.67	Stop sign needs to be straighten				

13 Closed - Requests Closed in 48 hours or less

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Closed - Requests Closed in more than 48 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18065	F	08/02/13 08:37:00 Dur (hours)	12:24:00 99.78	Pot Holes Closed	Brown, Shirley Mansell, Creed	Virilia Rd Stokes Rd	District 4	Medium Priority
18066	F	08/02/13 08:41:00 Dur (hours)	09:38:00 312.95	Trash Related Closed Limbs to be picked up.	Brown, Shirley Customer,	Cane Creek Rd Cain Creek Road	District 4	Medium Priority
18067	F	08/02/13 11:01:00 Dur (hours)	11:45:00 504.73	Sink Hole Closed Sinkhole at the edge of driveway	Brown, Shirley Craddock, Chris	Stapleton Dr Stapleton Drive		Medium Priority
18072	F	08/05/13 15:22:00 Dur (hours)	07:51:00 328.48	Trash Related Closed Limbs to be picked up	Brown, Shirley Jeffery, Gussie	Catlett Rd Catlett Rd	District 3	Medium Priority
18073	F	08/05/13 15:42:00 Dur (hours)	07:46:00 424.07	Signage Installation Closed Requesting a no parking sign be put up one use to be there previous: car are blocking street	Brown, Shirley Bennett, Tony	Laura Dr Brown Dr	District 4	Medium Priority
18079	F	08/07/13 08:03:00 Dur (hours)	08:12:00 48.15	Limb Cutting Closed Limb in front of Twin Harbor on Old Rice Rd is blocking one lane	Brown, Shirley Sullivan, Harry	Old Rice Rd	District 1	Medium Priority
18084	F	08/07/13 11:50:00 Dur (hours)	07:14:00 331.40	Trash Related Closed Limbs to be picked up.	Brown, Shirley Victor, Brain	Sarah Scotts Cove Sarah Scotts Cove(Asbrooke Cove)	District 2	Medium Priority
18085	F	08/07/13 14:58:00 Dur (hours)	07:17:00 112.32	Pot Holes Closed Pot hole on road as soon as you turn off of Ratliff Ferry Rd	Brown, Shirley Hart, Stacy	Holmes Hollow Ln Holmes Hollow Ln	District 5	Medium Priority
18088	F	08/08/13 13:14:00 Dur (hours)	07:16:00 90.03	Pot Holes Closed Road has 4 really big pot holes from stop sign to Yandell Rd	Brown, Shirley Roberson, Cara	Clarkdell Rd Ext Clarkdell Rd Ext	District 1	Medium Priority
18092	F	08/09/13 11:00:00 Dur (hours)	07:13:00 68.22	Other Closed Phone line been cut	Brown, Shirley Bacon,	Old 51 Rd Old 51 Rd	District 5	Medium Priority

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18096	F	08/12/13 11:51:00 Dur (hours)	07:16:00 211.42	Trash Related Closed	Brown, Shirley Smith, Roger	Pine Ridge Dr Red Ingle Drive Requesting limbs to be picked up at the following addresses: Pineridge Dr. & 881 North Deerfield Dr. In Deerfield Subdivision.	District 2	Medium Priority
18108	F	08/13/13 13:14:00 Dur (hours)	07:22:00 234.13	Road Condition Closed	Brown, Shirley Lacy, Amanda	Summerlin Rd Old Hwy 17 Requesting the repair of road; pot holes and ruts	District 5	Medium Priority
18111	F	08/13/13 08:52:00 Dur (hours)	07:18:00 334.43	Culvert Installation Closed	Brown, Shirley Skinner, Shirley	Rocky Hill Rd 561 Rocky Hill Rd Need Culvert Installed between intereseect Rocky Hill and Truitt Rd	District 5	Medium Priority
18112	F	08/14/13 09:27:00 Dur (hours)	15:47:00 126.33	Pot Holes Closed	Brown, Shirley Allen, Jackie	W Sowell Rd W Sowell Rd Requesting pot holes be filled on road	District 1	Medium Priority
18114	F	08/14/13 10:12:00 Dur (hours)	15:47:00 125.58	Pot Holes Closed	Brown, Shirley Dedo, Sharon	Belle Terre Dr Belle Terre Dr Pot holes on road needs to be filled	District 3	Medium Priority
18115	F	08/14/13 10:49:00 Dur (hours)	07:15:00 164.43	Trash Related Closed	Brown, Shirley Hodges, Robin	Pinetree Ln Pinetree Lane Limbs and Junk to be picked up.	District 3	Medium Priority
18122	F	08/15/13 15:52:00 Dur (hours)	07:39:00 87.78	Pot Holes Closed	Brown, Shirley Jones, Albert	Virililia Rd From Hwy 22 to Patrick Rd wear on road from dump trucks coming from pit: Pot holes to be filled	District 4	Medium Priority
18124	F	08/16/13 09:38:00 Dur (hours)	14:58:00 149.33	Other Closed	Brown, Shirley Smith, Dorothy	Brown Dr Goldman Dr Requesting the removal of gang related graffiti on the road At Brown Dr and Laura Dr intersection	District 4	Medium Priority
18127	F	08/16/13 12:11:00 Dur (hours)	07:15:00 115.07	Trash Related Closed	Brown, Shirley Evans, Mark	Bradfield Rd Bradfield Road Grill, Dishwasher, etc. to be picked up.	District 4	Medium Priority
18128	F	08/19/13 10:25:00 Dur (hours)	07:39:00 93.23	Mowing Closed	Brown, Shirley Denton,	Jody Rd Jody Dr Grass needs cutting on road	District 3	Medium Priority

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18131	F	08/20/13 07:10:00	07:49:00	Signage Installation Closed	Brown, Shirley Weir, Sammy	Pinetree Ln Pinetree Ln	District 3	Medium Priority
		Dur (hours)	72.65	Missing street signs at both end need to be replaced				
18132	F	08/20/13 07:15:00	07:49:00	Signage Installation Closed	Brown, Shirley Weir, Sammy	Richardson Rd Pinetree Ln	District 3	Medium Priority
		Dur (hours)	72.57	Road sign is missing on road need to be replaced				
18133	F	08/20/13 08:45:00	14:38:00	Broken Water Line Closed	Brown, Shirley Rosell, Henry	Weisenberger Rd	District 1	Medium Priority
		Dur (hours)	53.88	Reporting sewer line was cut by mower at the Bank Plus sign				
18134	F	08/20/13 09:29:00	07:57:00	Pot Holes Closed	Brown, Shirley Spells, Robert	Robinson Springs Rd Robinson Springs Rd	District 3	Medium Priority
		Dur (hours)	70.47	Reporting a pot hole on road just pass 409 Robinson Springs Rd				
18136	F	08/20/13 14:07:00	07:39:00	Mowing Closed	Brown, Shirley Steele, Clara	Bill Day Rd	District 5	Medium Priority
		Dur (hours)	65.53	Request that the bushes be cut back around curves so the bus can get around road more easily				
18138	F	08/20/13 15:48:00	07:43:00	Trash Related Closed	Brown, Shirley Oscar, Willie	Walter Payton Ln Walter Payton Ln.	District 3	Medium Priority
		Dur (hours)	63.92	Limbs to be picked up.				

26 Closed - Requests Closed in more than 48 hours

Closed Request Analysis

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Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		39					